



# Advantage: IBCNA



Today's global economy demands global solutions and that's the essence of the ReturnNet System, a worldwide, on-demand retrieval, cleaning and reuse system.

ReturnNet System's processing and recycling centers throughout North America, Europe, Asia and South America make the Passport IBC the convenient and environmentally responsible choice for industrial packaging!



- Free pick-up service in the United States and Canada
- Bill of Lading paperwork filled out for you
- Pick-up within 10 business days after notification
- 24 hours / 7 days per week pick-up request availability
- Easy to use pick-up request form and web site



Passport IBC  
Collection Program

## IBC NORTH AMERICA

4545 Clawson Tank Drive  
Clarkston, MI 48346  
USA

Phone: (248) 625-8700  
Fax: (248) 625-3066  
ReturnNet Fax: (251) 947-2450  
Web: [www.ibcna.com](http://www.ibcna.com)  
Web: [www.returnnetsystem.com](http://www.returnnetsystem.com)

[WWW.RETURNNETSYSTEM.COM](http://WWW.RETURNNETSYSTEM.COM)

**Telephone**  
**888-758-7447**

# ReturnNet System—IBC Collections Made Easy!



## NOTIFICATION

- A pick-up notification can be obtained by visiting [www.returnnetsystem.com](http://www.returnnetsystem.com) or by calling 888-758-7447.
- Ensure that the pick-up request is filled out completely. Include pick-up address, contact name with phone and fax and shipping hours.
- Fax your pick-up request to IBC North America's return center at (251) 947-2450.



**LOOK FOR THE YELLOW LABEL  
ON YOUR PASSPORT IBC FOR  
CONTACT INFORMATION!**

## RETURN CRITERIA

Once your pick-up notification is sent in, ensure that each returned Passport IBC meets the following criteria:

- Each Passport IBC must be drip dry empty, containing less than one gallon of product residue per IBC. Units exceeding this limit will be subject to disposal fees and/or units will be returned at the customer's expense.
- The DOT requires all containers to be sealed with all original plugs, covers and ring closures.
- If applicable, containers must be marked and labeled as if the IBC were carrying its full original contents. This includes all DOT Hazardous Product information.
- The shipper is responsible to supply the carrier with placards for hazardous shipments.

**IRREPARABLE DAMAGED UNITS (BOTTLE, CAGE OR PALLET) WILL BE REFUSED AND RETURNED TO THE SENDER OR DESTROYED. RETURN FREIGHT AND / OR DESTRUCTION COSTS WILL BE AT THE SHIPPER'S EXPENSE.**

## WHAT HAPPENS NEXT

- You will receive a fax that includes return instructions and a completed Bill of Lading.
- Within 10 business days, the carrier listed on the Bill of Lading will arrive at your facility to collect the empty Passport IBC's. Double stack the containers and load them into the trailer. Sign the Bill of Lading and hand it to the carrier.

That's it! You're done! The empty Passport IBC's are taken to an approved service facility where they are sorted, identification markings are removed and the IBC is recycled.

**WWW.RETURNNETSYSTEM.COM**

Try our web site service for 24 hour / 7 day per week access to set up your return. The system works the same as it does as the fax service.